

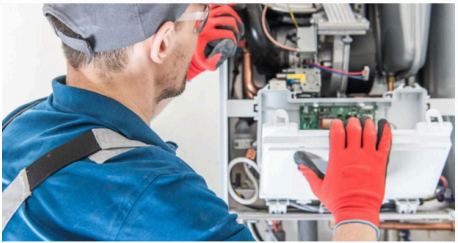


One Family, Three Companies, offering you Faster Service with Dedicated Technicians & Guaranteed Results

Dear Valued Customer:

When Michael and Tina of NorthShore Heating & Cooling opened their doors over 30 years ago, they made a commitment, to providing customers with **reliable service they could count on, year in and year out.** In today's hectic age, this "human connection" and trustworthy service have become more important than ever.

That's why I am excited to announce that NorthShore Heating & Cooling joined KwikServ family of Plumbing, Heating & Cooling service companies. NorthShore Heating & Cooling's name will remain the same, as well as any product warranties and service agreements associated with the company. In addition, we will be offering additional full-service plumbing & sewer repair and installation services.



Same Reliable & Trusted Service!

You will continue to receive the same reliable and trusted service you have come to expect from NorthShore Heating & Cooling – combined with added resources and expertise of an unmatched local network. We will remain committed to providing you with dependable, responsive installation and service for all brands of heating and cooling equipment from our friendly team of qualified, knowledgeable professionals.

As always, we are dedicated to making your home and workplace comfortable, healthy and safe. All our technicians have been trained to evaluate your home or business heating & cooling equipment and offer the best solutions for ensuring your indoor air comfort.

Our entire KwikServ team at NorthShore Heating & Cooling, KwikServ Plumbing Heating & Cooling, and Rosenthal Heating & Cooling are looking forward to continuing to provide you with expert service this year and in the years ahead.



15% Discount for Preferred Customers

If you are one of our **Preferred Service Agreement** customers, your existing plans and renewals have been upgraded to include **Plumbing Services with a 15% Preferred Customer Discount.**

NORTH-SHORE
HEATING & COOLING
847-729-1040

KWIKSERV
PLUMBING
HEATING & COOLING
847-957-3000

Rosenthal
Heating & Air Conditioning
262-534-7330

Thank you for your business. We look forward to continuing to serve you and earning your business.